

Supporting professional development for humanitarians and their organisations

As the frequency and complexity of humanitarian crises continues to rise, there is increasing demand for a highly skilled and flexible workforce, capable of preparing for and responding more effectively to evolving and unforeseen crises.

For organisations involved in humanitarian preparedness and response, investing in learning and the development of staff and volunteers is no longer a luxury, but an urgent necessity.

HPass responds to the need for consistent professional development and learning for humanitarians, who move frequently between organisations and locations, and need their skills and experience to be recognised in order to be deployed quickly, especially during emergency response.

‘One-stop shop’ for humanitarian professional development

HPass is an essential resource for humanitarian staff and volunteers, recruiters, line managers and human resource (HR) professionals, and providers of humanitarian learning and assessment services. HPass provides a ‘one-stop shop’ for humanitarian professional development via three main offers:

Online platform

provides a space for humanitarians to showcase and share their skills and experience and to access opportunities, and for employers to recruit and network with relevant staff. Digital badging and standards are available on the platform.



Digital badges

enable recognition of skills, courses, achievements, competencies and frontline experience through professionally verified digital badges. Humanitarians can easily showcase their credentials to potential employers.



Quality standards

support learning providers and humanitarian organisations to deliver high-quality learning and benchmark their services against sector-approved quality standards.



What does HPass offer to the humanitarian sector?

The two key services offered through the HPass online platform are digital badges, and quality standards. In the future, the platform will also offer a range of news and tools relating to humanitarian professional development, accessible by all three audiences listed below. Here's how digital badges and the quality standards can be used by humanitarians and their organisations:

Digital badges



Quality standards



<p>Humanitarian staff and volunteers</p> 	<ul style="list-style-type: none"> • Can set up a myHPass public profile • Can earn and display badges to demonstrate expertise, course completions, competencies or experience from a range of providers • Can network and share their profile with colleagues, employers and recruiters, and share badges via social media 	<ul style="list-style-type: none"> • Will be able to access a list of learning providers, and identify those which meet or are using the HPass Quality Standards
<p>Organisations that provide humanitarian learning and learning providers</p> 	<ul style="list-style-type: none"> • Can create and issue digital badges to learners to recognise their expertise, course completions, competencies or experience • Can use digital badging as a tool to support in-house professional development, or learning delivered to external audiences • Can access support to understand and maximise the potential of digital badging for a specific learning offer or audience 	<ul style="list-style-type: none"> • Can benchmark services against the <i>Humanitarian Learning Standards</i> and <i>Standards for Assessment of Humanitarian Competencies</i> developed in consultation with 400 global organisations worldwide • Can access support to improve service quality • Can complete a review in order to achieve HPass Certified status, which can be used to demonstrate service quality
<p>Humanitarian employers and recruiters</p> 	<ul style="list-style-type: none"> • Will be able to search for individuals on the basis of their learning, skills and experience, as demonstrated through digital badges. 	<ul style="list-style-type: none"> • Will be able to identify humanitarian learning and assessment providers which meet or are using the HPass Quality Standards

HPass is the result of a collaboration between learning experts from the humanitarian sector and beyond, hosted by the Humanitarian Leadership Academy. Current partners include Bioforce Institute, Chartered Institute for Logistics and Transport, Humanitarian Logistics Association, International Federation of the Red Cross, Pearson, Professionals in Humanitarian

Assistance and Protection (PHAP), and RedR UK.

How can I find out more?

For more information about HPass, please visit the website <https://hpass.org/> or contact us at info@hpass.org

